

CORPORATE PRIORITIES
Draft Measures of Success

Priority 1

A clean and welcoming environment

Residents and visitors will see cleaner streets and improved parks and open spaces.

Reduction in the amount of household waste sent to landfill.

Increased recycling levels.

People find it easy to dispose of their waste and know how to dispose of their waste responsibly.

Public awareness raised of the problems of littering and dog fouling on our streets, through increased work with local communities, volunteer groups and residents.

Town councils engaged with pooling resources to improve local delivery of services.

Key Performance Indicators

To be developed through the service planning process

Priority 2

Supporting neighbourhoods

Co-ordinated partnership approach to the delivery of projects within the Thanet Community Safety Plan.

Reduction in the number of empty properties in the district.

Completion of the council's Housing Intervention Programmes.

Local communities supported to help resolve local issues.

High quality, cost effective landlord service, which invests in the council's homes.

Key Performance Indicators

To be developed through the service planning process

Priority 3

Promoting inward investment and job creation

The council has managed its property portfolio effectively to support its priorities.

Finalised and implemented Local Plan.

Local employer's needs matched with further and higher education.

Growth in existing and new businesses in the district increasing the employment choice.

Key Performance Indicators

To be developed through the service planning process

CORPORATE VALUES
Draft Measures of Success

Value 1
Delivering Value for Money

Council achieves a balanced, sustainable budget.

Services commissioned and designed to meet customer needs.

Opportunities explored for further shared work with partners and agencies to make better use of public funds to achieve positive outcome for residents.

Staff engaged in service reviews and improvement programmes.

Key Performance Indicators

To be developed through the service planning process

Value 2
Supporting the Workforce

A skilled and committed workforce is maintained.

High quality customer services delivered throughout the council.

A programme of staff development and training delivered.

Effective appraisal process which supports and recognises staff performance.

The council is recognised for the services its staff delivers.

Key Performance Indicators

To be developed through the service planning process

Value 3
Promoting Open Communications

E-marketing and digital communications developed.

Re-designed website that is based on customer needs.

Council reports reviewed to provide clarity in the way the council runs its business.

Key Performance Indicators

To be developed through the service planning process